

General Terms and Conditions

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We may modify the TOS from time to time. Please read the TOS and check back often. If you do not agree to any change to the TOS then you must immediately stop using the Site. Any changes made after you have placed an order will not affect that order unless we are required to make the change by law.

Your account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. It is your sole responsibility to (a) careful, prudent use of your Simonskottowe.com password; (b) secure use of Simonskottowe.com account (c) promptly inform Simonskottowe.com of any need to deactivate a password. You grant Simonskottowe.com and all other persons or entities involved in the operation of this website the right to transmit, monitor, retrieve, store, and use your information in connection with the operation of this website. If you are under 18, you may use Simonskottowe.com only with involvement of a parent or guardian. Simonskottowe.com reserves the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

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Other businesses

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These General Terms and Conditions of Use are governed by Hungarian law.

Site policies, modification and severability

Please review our other policies posted on this site, including those related to retail sales made through this site. These policies also

govern your visit to Simonskottowe.com. We reserve the right to make changes to our site, policies, and these Terms at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

These Terms will continue to apply until terminated by either Simonskottowe.com or you. If you intend to terminate this agreement you may discontinue using this website.

StyleHub.com may terminate this agreement if you have breached any provision of the Terms or you have acted in a manner which clearly shows that you do not intend to, or are unable to comply with the provisions of the Terms. StyleHub.com may also terminate this agreement if it is transitioning to no longer providing this website.

Terms and conditions of sale

This website is operated by Simon Skottowe Kft. The products purchased on Simonskottowe.com are directly sold by Simon Skottowe Kft. (hereinafter referred to as „Simonskottowe.com“ or "We" or "Us") with registered office in 1054, Budapest, Zoltán utca 10., Hungary. Simon Skottowe Kft. offers this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

Our store is hosted by StyleHub.com. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

By visiting our site and/ or purchasing something from us, you engage in our "Service" and agree to be bound by the following terms and conditions, including those additional terms and conditions and policies referenced herein.

These Terms and conditions apply to all users of the site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content.

Please read these Terms and conditions carefully before accessing or using our website. By accessing or using any part of the site, you agree to be bound by these Terms and conditions.

Any new features or tools which are added to the current store shall also be subject to the Terms and conditions. You can review the most current version of the Terms and conditions at any time on this page. We reserve the right to update, change or replace any part of these Terms and conditions by posting updates and/or changes to our website.

Eligibility to purchase

In order to make purchases on Simonskottowe.com you will be required to provide your personal details. In particular, you must provide your real name, e-mail address and other requested information as indicated. Furthermore, you will be required to provide payment details that you represent and warrant are both valid and correct and you confirm that you are the person referred to in the Billing information provided.

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to restrict multiple quantities of an item being shipped to any one customer or postal address.

By making an offer to purchase product you expressly authorize us to perform credit checks and where Simonskottowe.com feels necessary, to transmit or to obtain information (including any updated information) about you to or from third parties, including but not limited to your credit/debit card number or credit reports (including credit reports for your spouse if you reside in a community property jurisdiction), to authenticate your identity, to validate your credit/debit card, to obtain an initial credit/debit card authorization and to authorize individual purchase transactions.

Charges on your bank statement will be appear as „Simon Skottowe Kft“ or as "Simonskottowe.com".

Furthermore, you agree that we may use Personal Information provided by you in order to conduct appropriate anti fraud checks. Personal Information that you provide may be disclosed to a credit reference or fraud prevention agency, which may keep a record of that information.

Please refer to our Privacy Policy for further information about how we use your data.

Orders

All orders are subject to acceptance and availability, and items in your shopping bag are not reserved and may be purchased by other customers. Simonskottowe.com offers products for sale that are in stock. However we reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to restrict multiple quantities of an item being shipped to any one customer or postal address.

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).

Upcoming Season Preorders and Made to Measure Items

When you pre-order an upcoming season item or an item that is made based on your measurements, we produce the item especially for you in the correct size and color ordered by you. Therefore no returns, exchanges or refunds will be accepted. When placing an order for upcoming season pre-orders or made to measure items, please measure your body and compare to our size chart to make sure you are pre-ordering the correct size. If you are unsure about fit, fabric or shape, please contact us before placing the pre-order and we will consult you about the matters in question. Each individual item's production and lead time will vary and we will get in touch with you to confirm the latest shipping date for your order.

Pricing policy

Prices shown on the website are in different currencies based on the region and are inclusive of VAT at the applicable rate unless you have selected an alternative country where VAT is not chargeable, as indicated in the top left hand corner of the Site.

All prices and offers remain valid as advertised from time to time. The price of a product displayed on the website at the time the order is accepted will be honored, except in cases of payment error.

However we reserve the right at any time to modify prices or discontinue the Service without notice at any time. We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

Product prices are set at the beginning of each season using existing currency exchange rates. These prices are subject to change if the applicable currency exchange rate changes before your order is accepted or the items are subject to markdowns at any time during the selling period.

Customers purchasing from a country served as DDP will incur relevant import duty and tax. These costs are included in the final purchase price of the order. Customers purchasing from a country served as DDU will be charged for the items purchased and shipping costs only. Import duty or tax costs will be invoiced to you directly from our shipping carrier or an import broker appointed by you. We recommend you contact your local customs authority to determine a landed cost price prior to purchase completion.

If you are a customer whose credit/debit card is not denominated in the same currency as your purchase, the final price will be calculated in accordance with the applicable exchange rate on the day your card issuer processes the transaction.

Acceptance of your order

Once you have made your choice and your order has been placed, you will receive an email acknowledging the details of your order. This email is NOT an acceptance of your order, just a confirmation that we have received it.

Unless you cancel your order, acceptance of your order and completion of the contract between you and Simonskottowe.com will be completed when we email you to confirm the goods have been dispatched. The sale contract is therefore concluded in Csongrád, Hungary and the language of the contract is HUNGARIAN.

We reserve the right not to accept your order in the event, for example, that we are unable to obtain authorization for payment, that shipping restrictions apply to a particular item, that the item ordered is out of stock or does not satisfy our quality control standards.

Payment

Payment can be made by Visa, Visa Electron, Visa Debit, Visa Delta, MasterCard, Maestro debit cards, and any other methods which may be clearly advertised on the Site from time to time. Payment will be debited and cleared from your account at the end of the checkout process. You confirm that the credit/debit card that is being used is yours or that you have been specifically authorised by the owner of the credit/debit card to use it. All credit/debit card holders are subject to validation checks and authorization by the card issuer. If the issuer of your payment card refuses to authorize payment to Simonskottowe.com, we will not be liable for any delay or non-delivery.

All credit/debit card transactions on this site are processed using a secure online payment gateway that encrypts your card details in a secure host environment.

To help ensure that your shopping experience is safe, simple, and secure, StyleHub.com uses Secure Socket Layer (SSL) technology. Furthermore, we take reasonable care, in so far as it is in our power to do so, to keep the details of your order and payment secure, but in the absence of negligence on our part we cannot be held liable for any loss you may suffer if a third party procures unauthorized access to any data you provide when accessing or ordering from the website.

Insurance and delivery

Simon Skottowe insures each purchase during the time it is in transit until it is delivered to your specified delivery address. Please note that we aim to dispatch all orders within 24 hours, or 48 hours during sale periods. Estimated delivery times are to be used as a guide only and commence from the date of dispatch. Simonskottowe.com are not responsible for any delays caused by destination customs clearance processes.

Changes to terms and conditions

You can review the most current version of the Terms and conditions at any time at this page. We reserve the right, at our sole discretion, to update, change or replace any part of these Terms and conditions by posting updates and changes to our website. It is your responsibility to check our website periodically for changes.

If you need any assistance, go to the Support area, where you will find information on orders, shipping, refunds and returning products purchased on Simonskottowe.com. Remember that you can always contact us by e-mail: customerservice@simonskottowe.com.

Terms and conditions of returns

The right to return products shall be deemed correctly exercised once the following conditions have been fully met:

- a.) the products have not been used, worn, washed, modified or damaged;
- b.) the identification tag is still attached to the products with the disposable seal;
- c.) the products must be returned, complete and unused, in their original packaging (if you want to return a kit, it must include all of its components);
- d.) You must start a return process within 30 days from the date on which you received them from Simonskottowe.com by getting contact via support e-mail . INVOICE NUMBER must be indicate clearly on the outside of the box.
- e.) return items must be shipped back to Simonskottowe.com within 30 days from the date the package was delivered to you.

If you have fulfilled all requirements set forth above, Simonskottowe.com will exchange or refund the price of the returned purchased products according to the methods and times of our standard refund procedure. Please note that you can exchange the product only to the same style, but different color or size variation. One exchange per order will be delivered free of charge. If you want to exchange a style to a different one, then we will issue you a refund and you have to place a new order for the desired product. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

You will be notified if the returned products cannot be accepted. In this case we will return the products to you within three (3) days in the conditions in which they were sent back to Simonskottowe.com. If you do not wish to receive the products in the conditions in which they were sent back to Simonskottowe.com, Vendor shall be entitled to keep the products and withhold the sums already received.

Please note that any duties, taxes and fees you have paid for the delivery of the purchased products shall not be refunded.

Refund times and procedures

The refund procedure will begin after checking to ensure that the customer's return is in accordance with the Return Policy. If the return meet all requirements, you will receive an e-mail that the returned products have been accepted. Whatever form of payment you used (Credit or Debit Card, Cash On Delivery), the refund procedure will start within 10 days from when Simonskottowe.com was informed of your decision to exercise your right to return the purchased products and once Simonskottowe.com has checked that the return was carried out in compliance with the above conditions.

The form of the refund is:

- Credit card refund, if the original payment was Credit Card
- Bank transfer if the original payment was Cash On Delivery

The time period for refunding depends on the form of payment used. Refund time will depend on the e-wallet's or card company's policies. In the case of gifts, the refund of the sums paid for purchases will be made to the individual who made the payment.